



# *Pastoral Care*



*A space for residents to be listened to & understood*



*Assisi Aged care follows a path towards dignity of the human person. Through our holistic approach to care, staff are aware of the importance of spirituality in the life of each person and integral role this has on their wellbeing.*

At Assisi Aged Care we believe our Pastoral Care Program to be one of the most essential services we deliver to residents and families.

In many ways, the Pastoral Care Program aims to provide meaning, comfort and peace of mind, and is available to all residents regardless of religion, cultural or socio-economic background.

The foundation of our spiritual care and the support we offer residents, aligns with their individual needs, beliefs, values and traditions. We view the term spirituality as overarching both religion and pastoral care.

We recognise and value that each person in our care is different and we respect their choices, dignity and their relationship with God/the sacred. Spiritual services are available to residents of all faiths.

At Assisi Aged Care, the Pastoral Care Program focuses on key areas of care, including:

- Person-centred
- Relationship-based
- Holistic
- Engagement/companionship

We also focus on other complementary areas, including:

- Wellbeing and emotional needs
- Active ageing
- Diversity

Visiting Claretian Sisters provide residents with daily Rosary and visits. Residents are also provided with Mass twice weekly by our visiting Priest. Special religious days and feast days are also acknowledged and celebrated as per Catholic Church Doctrine and ethos.

These combined, shape our Pastoral Care Program into one that is well rounded and effective. It falls in line with our mission and values of compassion, support and respect of both residents and their families.

Our aim is to provide a living environment where residents and their families feel safe and can be heard, acknowledged and supported.



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